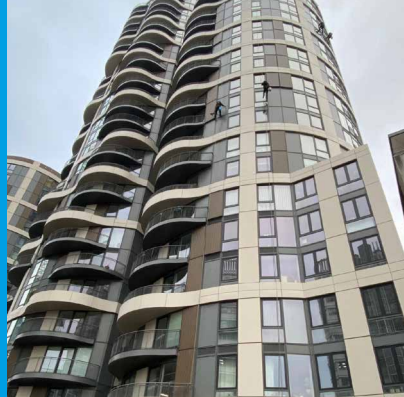
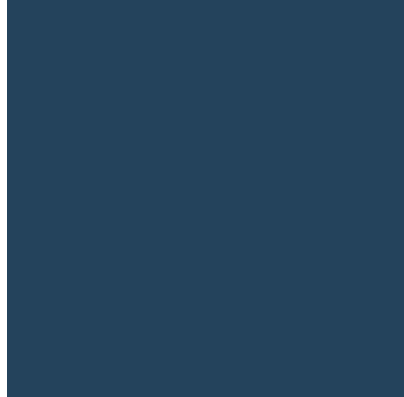
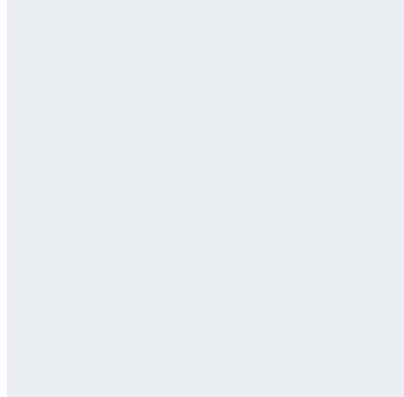


WINDOW CLEANING | SUPPORT SERVICES | ACCESS HIRE





A leading **nationwide** window cleaning and support company.

We take pride in the quality of our work and are committed to providing all customers with a consistent, high value service, at a competitive cost.

Our success has been built on providing a **professional, efficient, reliable and safe service** to all of our clients for specific needs.



Window Cleaning

We provide all methods of window cleaning to suit your requirements. Site surveys will be performed to help you choose the correct specification.

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Support Services

We also self-deliver a range of additional services, which supports you in the upkeep and maintenance of your property.

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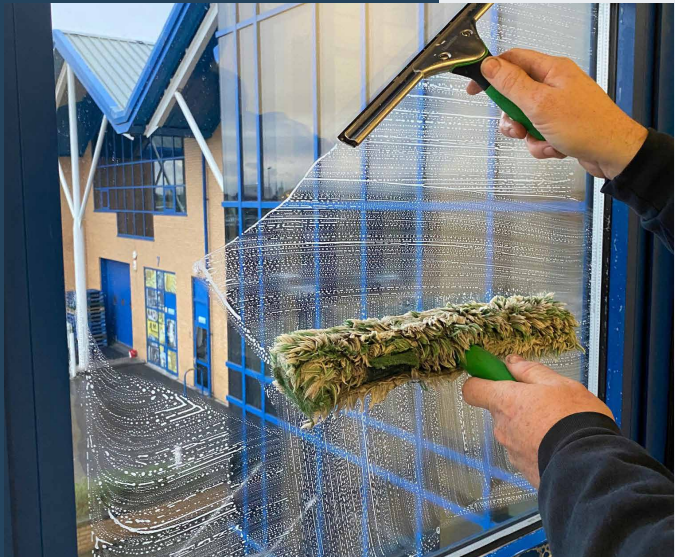
Access Equipment Hire

Take a look at our access equipment.

[Page 8](#)

Window Cleaning Services

With almost two decades of experience in the window cleaning sector, we perform various projects from multi-site portfolios to individual buildings and properties.



Traditional Methods

Traditional methods are still widely used within the industry and can be utilised on internal and external windows alike, at all heights. The traditional method results in a high standard of cleanliness and is still considered to be one of the primary methods of window cleaning.



Reach & Wash

There are few Health and Safety risks in its use, making it by far the safest and most cost effective cleaning method that achieves excellent results.



Rope Access

Our operatives are certified to IRATA high standards in Rope Access and follow its guidelines. An IRATA, level 3, abseil rope technician will always be on each and every site that we operate on.



Access Equipment

We use a wide range of access equipment for many of our contracts. Our IPAF qualified operators have a great deal of experience and knowledge to enable them to select the correct equipment for the correct job.



Cradle Access

Each cradle system is unique in itself, therefore we ensure all of our operatives involved are experienced and competent to operate various types of cradle systems. Cradle window cleaning offers easy access at all heights, with minimum disruption.



Latchways & Eyebolt Systems

If your building has Class A1 anchor devices or latchway systems installed, our team are fully trained in the use of these, along with the use of harnesses which include work restraint, fall arrest and work positioning.



Ladders

All of our operatives are highly trained and experienced in the use of ladders and have undergone rigorous training and safety courses.



Contact us today

01375 370 800
sales@crystalclear.net





Support Services

We also self-deliver a range of additional services, which supports you in the upkeep and maintenance of your property.



Gutter Clearance

The importance of having your gutters cleared on a periodic basis is to ensure that the gutters can remove the rain water being collected. If gutters, gullies and downpipes are blocked, then this can cause permanent damage to your building.



High Level Cleaning

Areas such as ducting, lighting tracks, air conditioning units and tops of fixtures and fittings, which are not always obviously in view, can create excess dirt and dust to fall to lower areas.



Periodic Deep Cleaning

This can extend the life of your property and its contents, if carried out regularly. We can tailor make a periodic program to suit your needs, this will include all aspects of periodic cleaning to your building whether internal or external.



Bird Control

Birds can cause a nuisance to building owners by making nests and leaving large deposits of guano on the property. This can lead to extensive issues to the building, for example – blocked gutters, gullies and drainpipes.



Exterior Building Cleaning

The most cost effective way to optimise the appearance of your building, is to have the external areas cleaned and maintained regularly. We advise on planned cleaning maintenance, this will extend the life of your building, ensuring all exterior surfaces are kept clean and presentable.



Glass Polishing

Calcium deposits and lime scale can be an unsightly image on the windows of your building. There are many causes of limescale, such as lack of window cleaning, water leaks from above and stonework not being sealed.



Pressure Washing

This method effectively removes all ground in debris and dirt from all surfaces of buildings or floors. Using a number of chemicals and cleaning equipment to agitate the dirt and stains, we will pressure wash the surface to leave the area clean and clear.



Scenic Lift Cleaning

We offer a bespoke cleaning service to both the internal and external areas of your scenic lift. We have a dedicated scenic lift cleaning team who have cleaned many difficult to access lifts and shafts.

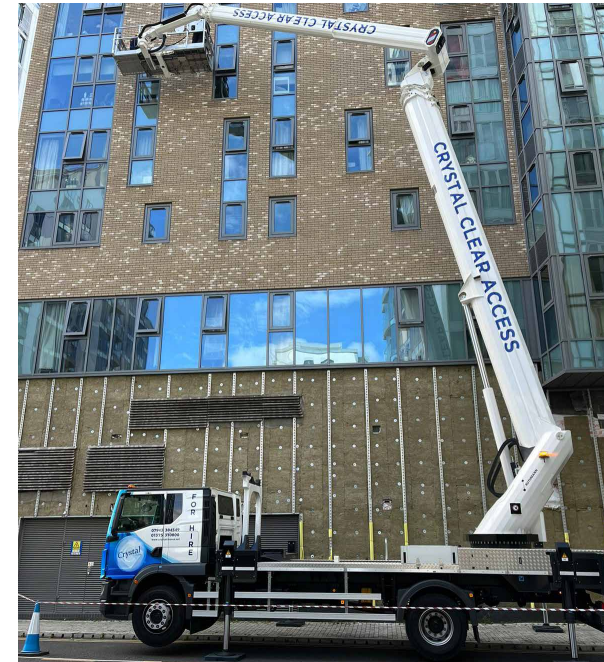


Soft Washing

If you are looking for a long term, cost effective solution for your building, then soft washing is the method that we recommend.

Access Equipment Hire

The different types of access equipment that Crystal Clear Ltd can provide for you.



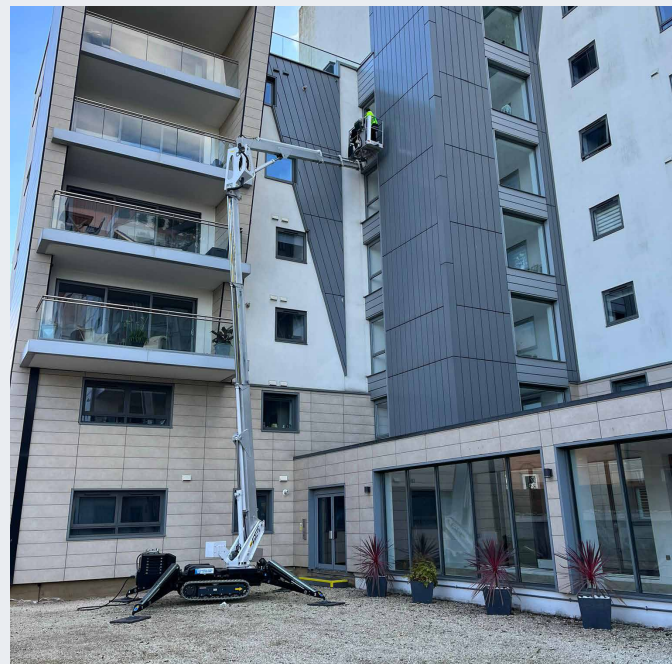
Ruthmann T510HF

Crystal Clear Access Hire is a division of Crystal Clear Window Cleaning Specialists Ltd that offers a 51 metre Truck Mount Cherry Picker for hire.

The hire includes a qualified, experienced operator with vast knowledge of the machinery.

Specifications

- ▶ 2023 model
- ▶ 51 metre working height
- ▶ 33 metre lateral outreach
- ▶ 18 tonne chassis
- ▶ 600 kg working cage capacity



Ruthmann T330

Crystal Clear Access Hire is a division of Crystal Clear Window Cleaning Specialists Ltd that offers a 33 metre Truck Mount Cherry Picker for hire. The hire includes a qualified, experienced operator with vast knowledge of the machinery.

Specifications

- ▶ 2020 model
- ▶ 33 metre working height
- ▶ 21.2 metre lateral outreach
- ▶ 7.49 tonne chassis
- ▶ 320 kg working cage capacity



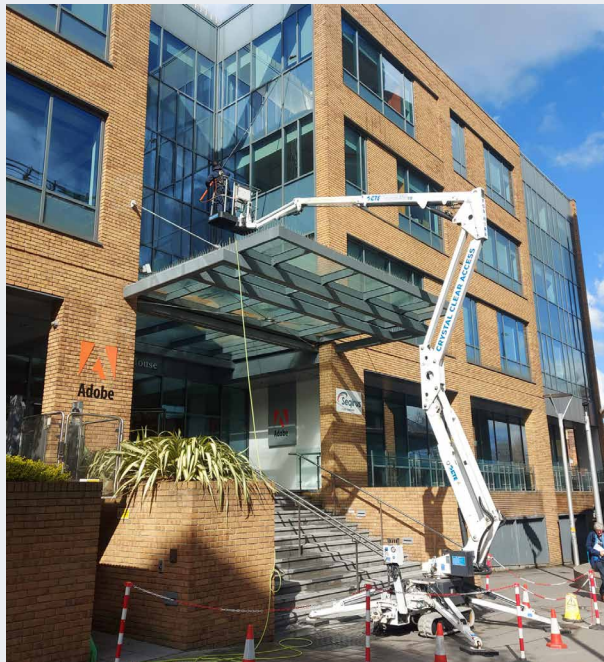


Palazzani Ragno TZX 250

This access equipment will fulfil many requirements and is available as a self-operated hire or alternatively is also available to hire with one of our qualified, experienced operators.

Specifications

- ▶ 2022 model
- ▶ 25 metre working height
- ▶ 10.5 metre lateral outreach
- ▶ 2660 kg machine weight
- ▶ 250 kg working cage capacity



CTE Traccess 170

This access equipment is available as a self-operated hire or alternatively is also available with one of our qualified, experienced operators.

Specifications

- ▶ 2019 model
- ▶ 17 metre working height
- ▶ 7.5 metre lateral outreach
- ▶ 2050 kg machine weight
- ▶ 200 kg working cage capacity

Policies at Crystal Clear

Crystal Clear Ltd are a leading, nationwide window cleaning and support services company that specialise in services to the commercial sector.

Environmental Policies

Crystal Clear is committed to conducting itself in a responsible manner to protect people and the environment. We are proud to share with you that we use all environmentally friendly products in our daily operation in order to reduce recognised hazards and to respect the environment. We also hold the ISO14001 since 2012.

We recognise that our natural resources are being used up. Our aim is to reduce the natural resources used in carrying out our duties such as water, electricity and to maximise waste reduction. The main way we do this is to reduce, reuse and recycle, we are members of 'ECODESK' which allows us to monitor our Carbon Footprint regularly.

Fuel

Fuel is Crystal Clear's largest strain on the environment – to reduce this as much as possible our unique scheduling system allows us to monitor the mileage and MPG and take action where necessary. Vehicles are serviced regularly and the operatives are trained on the most economical way to drive.

We also have strict policies in place to restrict gas and electricity usage within our offices.

Water

Due to the nature of our industry we naturally require a large amount of water to operate.

We understand that this causes a huge drain on the environments natural resources, therefore Crystal Clear use harvested rainwater for all of our window cleaning.

This is the process of collecting rainwater as it falls onto the roof and travels down the drainpipes into a collection tank. Then by using a filtration system the collected rainwater is filtered into holding tanks and used for the window cleaning.

Paper

Further to the above, after much research & investment Crystal Clear have developed our very own computer application which reduces paper usage by an extensive amount. It does this by allowing us to schedule and receive the operatives work electronically rather than using paper.

Quality Control

At Crystal Clear, quality is of the utmost importance, whether it is the quality of the cleaning or the quality of customer service that we provide.

This starts with the Managing Director and translates throughout the company at all levels.

We have a proven Quality Policy which is instilled into all operatives from their initial induction and is continually accomplished.

The management team constantly review the way the company fulfil its contractual obligations and always ensure that the employees, clients and management opinions are used to their greatest potential which allows our team to offer the best service available, whether it is through help desk procedures or operatives equipment.

Crystal Clear have held the ISO9001 accreditation since 2009 and this is annual reviewed and awarded.

Prior to the 2009 accreditation we have always prided ourselves on offering the same quality of service that the ISO standard awards.

Year on year our quality of service continues to improve and we will always use experience to benefit from further enhancement.

Health & Safety

As fully accredited holders of ISO45001, SAFEContractor and CHAS, Crystal Clear is fully compliant with all Health & Safety legislation and we are proud to be members of the Federation of Window Cleaners trade association. We are also SSIP accredited, which is a mutual recognition across all occupational health and safety standards.

Health & Safety is of absolute paramount importance to Crystal Clear. We believe this is one of the reasons why we are one of the nation's leading companies in the Window Cleaning and Support Services Industry. We have achieved this by correctly training our operatives and embracing new technologies and techniques, allowing us to offer safer, more environmentally aware services at very competitive prices.

We always conduct site specific risk assessments and provide our clients with method statements to ensure an uninterrupted service and so that you know we are meeting our legal obligations.

IOSH qualified health and safety managers have developed our unique training program which uses their qualification and many years industry experience to implement the best training available in house.

On employment, all operatives will experience the in house training program. This will be repeated at least every two years regardless of experience and they will also sit various tool box talks throughout the year.

External trainers are also used to enhance the operatives knowledge and qualifications, some of these are; Federation Of Window Cleaners, IPAF, IRATA, PASMA, Harness Training, Working at Height and IOSH.

Our equipment is regularly inspected to ensure that it is in perfect working order. A weekly log for ladders, vehicles, reach & wash equipment, jet washes and ally towers, to name but a few, is kept to ensure that all inspections have been carried out and will be countersigned at regular intervals by our health & safety manager. This fundamental routine puts less strain on all of our team and ensures that you receive the best possible results.

All of our vehicles are equipped with standard safety tools and their use is considered obligatory by our site operatives. We pride ourselves in knowing that every necessary precaution is taken to ensure that both you and those using your sites are kept safe.



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